

QUAYSIDE MEDICAL PRACTICE

PATIENT PARTICIPATION GROUP

Thursday 2nd June 2026 at 6.30pm

NOTES

Members Present: Chris Horney (Practice Business Manager), Marian Stanley, Stephen Wood, Eileen Wood, Joan Downard, Jean Irvin, Sandra Hawkley, Norman Phillips, Sally Jennings, Margaret Hunt and Maureen Hannington (online), Alex Tait (Chair)

1. Apologies for Absence

Gill Cotter, Gill Hart, Brian Joseph-Horne

2. Notes of Previous Meeting

1. Accuracy - Agreed
2. Actions - Liaison with Foundry PPG, yet to be invited. JI will ring about sharing "Signposting" system, refers patients to Social Providers etc.

3. Moving Forward

1. Newhaven Health & Wellbeing Hub:

CH reported that: Area now to be called "Newhaven Wellbeing Square"
Chapel Street surgery have now moved, pharmacy will move when we do. Chapel Street move was delayed by need to test water systems for Legionella, we will need to test before the move. ICB has been asked for permission to close surgery for four days over the Bank Holiday weekend with opening on 1st September. Building work is due to finish by 7th August. Talks being held with Midwifery Service, Mental health and Wellbeing Service about using some rooms. Looking to expand physio provision. A new health "Pod" will be provide for patients to do their own Blood Pressure, weight and height checks. The group discussed the provision of art work, from children etc., to brighten up the walls.

CH will arrange a visit for some members of the PPG on 25 June with a possible further visit in August.

Lewes DC are planning an opening ceremony, date currently unknown.

2. PPG network meeting report

AIT reported that he was unable to attend the meeting on 27th March but the minutes of that meeting were circulated to the group with the Agenda. Main points covered include: ICB Reorganisation, Surrey and Sussex ICB merger covering about 3 million people with £19+ per head funding. Job restructuring ending in June, 250 posts gone so far (April) with 100 more to go. Future of the PPG Network is unclear - at the date of this meeting Dawn Bamforth is still in post. The PPG grants scheme awarded 13 grants in total and they will produce final reports by the end of the year, a summary of projects will be shared with PPGs. Kelly Tamkin gave a presentation on the "Sussex Primary Care Collaborative (PCPC)" which provides a voice for primary care providers (156 GP surgeries plus pharmacies, dentists and optometrists) ensuring its involvement in neighbourhood health. The PCPC is funded by the ICB. Further details in the Network minutes.

4. Practice News

1. Staffing update

CH reported that Dr Redvers is becoming a partner. Dr Roberts is leaving the practice and an advert is going out for a new GP.

NP asked why some doctors do not work "full time", the explanation is that much work is done outside of patient facing time e.g. paperwork and administration, keeping up to date, practice meetings.

The group complimented the reception staff for their excellent work with patients.

2. ICB reorganisation

Covered under Network meeting report.

3. Single Patient Record

This item was added to the Agenda for discussion because of recent publicity. AT reported that this is a Government/NHS initiative to bring together all of a patient's medical data in one digital record which is expected to be available to the patient through the NHS App by 2028. "Healthcare professionals will access the patient information they need from one single place too, supporting safer, quicker and more accurate care." The group generally felt that this would be a good idea but had some reservations about control and the reliability of computer systems, there may also be problems with what is currently in GP notes.

5. Patient Stories

1. Practice Level

A member reported that he had been told that if he was not on pain killers for knee pain he did not need surgery, this was not felt to be very helpful or sympathetic, CH said he would look into this.

2. Provider Level

No items.

6. Any Other Business

1. Cover for Staff Sickness

AT asked about the procedure for arranging cover following a recent issue with staff sickness, CH responded that there is a system to contact the GP Network to seek replacements and, in this case one was found the next day. However it is not always possible to find replacements at short notice.

2. Newhaven Youth Forum

It was agreed that JI should attend one of their meeting on behalf of the PPG.

7. Date of Next Meeting

It was agreed that, in view of the opening of the new premises on 1st September and the Bank Holiday on the 31st August, our next meeting should be moved from the 3rd to the 10th.

Next meeting: **Thursday 10th September** at 6:30 pm in the Hub and on line.