

QUAYSIDE MEDICAL PRACTICE

PATIENT PARTICIPATION GROUP

Thursday 5th March 2026 at 6.30pm

NOTES

Members Present: Chris Horney (Practice Business Manager), Marian Stanley, Margaret Hunt, Maureen Hannington, Stephen Wood, Eileen Wood, Gill Cotter, Joan Downard, Jean Irvin, Gill Hart, Brian Joseph-Horne (online), Alex Tait (Chair)

The new Practice Business Manager, Chris Horney, introduced himself and the group welcomed him to the meeting and the members introduced themselves.

1. Apologies for Absence

None

2. Notes of Previous Meeting

1. Accuracy - Agreed
2. Actions - Relevant items are on the Agenda.

3. Moving Forward

1. Newhaven Health & Wellbeing Hub:

CH reported that internal walls are now in place and completion is expected for August this year. Practice is due to have a meeting soon with the ICB and Lewes District Council to arrange details of the move. Hope to be in by the end of August. Seven rooms will be available for other NHS services including three days a week Midwife Services.

Members discussed other potential services and BJH asked if chiropody could be available. At previous PPG meetings potential additional services discussed were:

Audiology: hearing testing and fitment of hearing aids.

Diabetic Eye Screening, other eye screening?

Foot Care/Podiatry.

Sexual Health Clinic and Advice for young persons

Mental Health guidance and consultation for young persons

A drug abuse advice facility for young persons

Community Nursing

Physiotherapy (already provided at Quayside and at the Polyclinic)

Outpatient consultants appointments (sometimes available at the Polyclinic)

The provision of such additional services will depend on the availability of staff or external providers and other demands on the space, the group will return to this discussion at a future meeting.

CH reported that there will inevitably be some disruption during the move but that it would be kept to a minimum. ACTION: a visit to the site could be arranged for PPG members.

2. PPG grants scheme

AT reported on the scheme, the details of which had been circulated by email, and said that it had been considerably delayed from the previously announced date of November 2025 to earlier this year. The scheme originally had a closing date in February but as the result of representations at the PPG Network Meeting in January the closing date was extended to 16th March. The group discussed the

possibility of applying for a grant for a Carers' Cafe but, in view of the short notice and the impending move to the Hub, it was decided not to make an application.

3. Liaison with SCDA

JI reported on her discussions with Vicki Ashley of the SCDA (Sussex Community Development Association) and the importance of having young people's input into the services of the Hub and practice. Vicki has produced a draft poster for recruiting young members (11-18 years) to the PPG, this was circulated to the meeting and well received. JI to discuss further the production and distribution of this. SCDA is holding a "Coffee and Cake" meeting for local volunteer groups on 13th March and AT will attend on behalf of the PPG, CH will see if any member of the practice team would be able to attend.

JI reported that Foundry GP practice PPG would like advice on working with their practice and it was AGREED that they could be invited to our June meeting.

4. PPG network meeting report

AT reported that he had joined the online meeting on 26th January. About 30 people present. The organiser, Dawn Bamforth (NHS Sussex), reported on the ICB reorganisation which will result in the reduction of staff from 1100 to 600. New structures are due to be in place mid March.

East Sussex Healthwatch is closing due to withdrawal of government funding but the end date has been extended to March 2027. Their 2026/27 work plan requires closer working with PPGs and GP practices, so far they have checked GP websites and found 77% to have been updated to NHS standard (including Quayside's).

A generic PPG poster has been produced and CH has a copy.

Cindy Cavie (NHS Sussex) gave a presentation "Hearing the Voices of Children and Young People (CYP)" these are the under 25's and they receive 40% of all primary care, there is a CYP Friendly accreditation scheme for GP practices.

4. Practice News

1. Staffing update

The new Practice Business Manager, Chris Horney, had introduced himself at the beginning of the meeting and he reported that a new issue of the practice Newsletter is available on the website. One of our nurses, Lucy, will be returning from maternity leave in May.

2. ICB reorganisation

As reported above the ICB is losing more than 50% of its staff but will be covering a larger area to include both Sussex and Surrey and a population of about 3 million. New structure will be in place in April but it is not yet known who our contacts will be.

3. New GP contract

The new 26/27 provides more funding but this will mostly go on increased NI tax and targets have been raised making it more difficult to get the funding. The new contract also requires no closure of the appointments list but all appointments may have been allocated via the triage system. However, from 1st April the system will remain as it is and there is no intention at the moment to move to a total triage system. Requirement for practices to have PPGs unchanged.

5. Patient Stories

1. Practice Level

It was reported that a patient had a need for a revised insulin prescription but found it difficult to get a response to either email or a visit, eventually the problem was resolved satisfactorily.

6. Any Other Business

1. "Sussex Care Without Carbon" representation

AT reported that this relates to an invitation to Patients and Carers to join a Panel to provide input in Sussex to the NHS commitment to reducing carbon emissions, the invitation and details were circulated to PPG members before the meeting. Members should respond directly to the invitation if they are interested.

7. Date of Next Meeting

Tuesday 2nd June @ 6.30pm

The hybrid element of this meeting worked well so the June meeting will also be a hybrid in person and on line meeting.