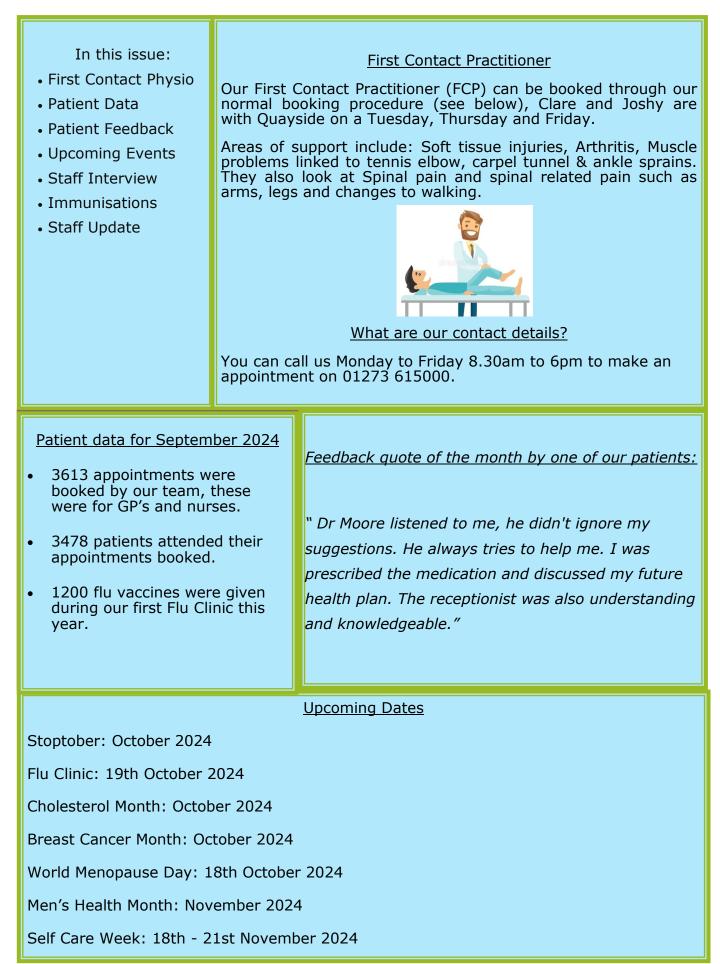
QUAYSIDE PATIENT NEWSLETTER

Issue Two - Autumn 2024



Autumn 2024 - continued

Our interview of the month is with: Hilary Gravenor, who is the Patient Services Lead

How long have you worked within your role Hilary? I have had this role since 2018.

Tell us two tasks that you carry out within your role: I deal with complaints/needs of the patients, I will try my hardest to help patients with their needs. I also format the reception staff rotas ensuring we have full staff cover each day for the telephones, front desk & prescriptions.

What do you enjoy about your job? I enjoy talking to patients about anything & everything. I also enjoy leading a superb reception team.

Tell us a frustrating part of your role Hilary: Not having enough appointments for everyone.

What part of our move to new premises are you looking the most forward to? A lot more space.

Vaccines & Immunisations

Vaccines help protect you and your child from serious disease and prevent these from spreading, vaccines also undergo testing. Vaccines do not overload or weaken the immune system, they do not contain mercury or ingredients that cause harm, they also do not cause autism.

Vaccines teach your immune system how to create antibodies that protect you and once vaccinated you often have life long protection.

When are vaccinations expected for children and babies

8 weeks of age (Rotavirus & Men B)

12 weeks of age (Pneumoccal & Rotavirus)

16 weeks of age (MenB)

1 year of age (Hib/MenC, MMR, Pneumococcal & MenB)

3yrs, 4 months of age (MMR, 4 in 1 pre school booster)

Staff Update

We are pleased to have Paulette Lyden join us as our new Business Manager.

Dr Smith, one of our GP's is now a GP Partner. Congratulations to him.

Dr Joanna Murray has recently given birth to a baby boy, congratulations to the family.

Lucy has joined our practice and will take the role of phlebotomist.

Ashley has recently joined us and will be part of our nursing team.

Joshy now has a clinic with us each Tuesday as our physiotherapist.